

Training for Patient and Service User Representatives

We are holding a series of 5 interactive training workshops for patient and service user representatives across Wessex (Hampshire, Portsmouth, Bournemouth, Poole, Dorset, Southampton and the Isle of Wight).

These workshops are aimed at helping you to improve services and understand the way the NHS works; how they choose and buy services and how you can get involved to make a difference to the way services look in the future.

We will be using local case studies as well as outlining the local context. This first round of training is available to patients, service users, carers and representatives across the area.

All the workshops will be held at Southampton Voluntary Services – all expenses will be covered (including childcare) and refreshments will be provided.

Ideally you will be able to attend all 5 workshops.

Session 1: Introducing the New Health and Social Care Landscape and Local Models
15th January 2015, 10.00 – 13.00

Session 2: Designing Services to Meet Local Need
27th January 2015, 10.00 – 13.00

Session 3: Patient and Public Engagement in Procurement and Contracting
13th February, 10.00 – 13.00

Session 4: Monitoring Quality of Services and Measuring Outcomes
26th February 2015, 10.00 – 13.00

Session 5: Being a Patient Lead/Representative - Getting Involved
11th March 2015, 10.00 – 13.00

If you are interested in finding out more, or to book a place, please contact Joshua Redford by phone – 01983 210465 or email - joshua.redford@helpandcare.org.uk

Please note that places are limited and will be on a first come first served basis.